

## CASE STUDY:

# Immediate Transactional Support Recruited Within 24 Hours to Keep Operations Moving



## Overview

A leading UK logistics company providing transport solutions and palletised freight distribution needed urgent support in its purchase ledger team to maintain continuity of supplier payments and day-to-day operations.

## Challenges

- A key member of the Purchase Ledger team was on **extended sick leave with no confirmed return date**.
- Continuity of supplier payments and ledger management was under threat, creating the **risk of operational disruption** and damaging brand reputation.
- The business needed a **fast turnaround solution within days**, not weeks, to avoid gaps in important financial processes.
- **Flexibility was essential** – the company required interim cover that could adapt depending on the permanent employee's eventual return.

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The client called us on Thursday, we had someone interviewed on Friday, and they started on Monday. Because we're speaking to candidates in the market day-in-day-out, we knew exactly who could do the job. It was a quick, straightforward solution that kept their purchase ledger processes running without any issues.

**Matt Swift, Consultant, Headstar**

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## Our Approach

Headstar moved quickly, delivering a seamless, same-week solution to ensure the business didn't face disruption:

- Took the client's call on a Thursday afternoon, quickly assessing the impact of the absence and **defining the candidate skills and experience needed**.
- Drew on our **established transactional finance network** to identify candidates with proven purchase ledger experience who were immediately available.
- Identified the strongest candidate and arranged an interview for Friday morning, giving the client the ability to make a **confident and fast decision**.
- **Managed the full end-to-end recruitment process** from CV submission through to interview logistics, ensuring the candidate was fully prepared to begin work without delay.

### 24-hour turnaround

The candidate was interviewed and offered within a single day of the initial call.

### Zero downtime

The new hire started on Monday, ensuring continuity of purchase ledger operations.

### Built-in flexibility

The client retained the option to extend or release the temp resource as needed.

### Uninterrupted operations

Supplier payments and day-to-day finance processes carried on smoothly throughout.

## Ready to transform your business?

Contact us today to find out more about how Headstar can help.



[www.headstar.co.uk](http://www.headstar.co.uk)



0113 457 9990



[info@headstar.co.uk](mailto:info@headstar.co.uk)



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